

STAFF ANNIVERSARIES

Moris Bries
October 4th
27 Years

Michelle Graham
October 10th
3 Years

Eric Sailsbury
October 23rd
33 Years

Ashley Navratil
November 4th
1 Year

Kelsie Maguire
November 19th
12 Years

This quarter we're celebrating a combined 76 years of service and experience!

Thank you for all your hard work!



STAFF SPOTLIGHT

Ashley Navratil

Loan Officer

Ashley has been with RVCU just under a year as a Loan Officer. She has over 5 years of banking experience and enjoys finding the best lending solutions for members at any stage of their life. She thoroughly enjoys getting to know all the members and appreciates their patience as she gets to know everyone. Outside of work Ashley loves spending time with her dog Lyra (a mini huskie breed), reading, and biking.

Reach us at



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Nevada, Iowa



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find us at
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**RIVER
VALLEY
REVIEW**

Fall 2020

LOOKING FOR GREAT AUTO LOAN RATES?

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How can you spot a tech support scam?

Are you getting pop-up warning messages on your computer screen? Or maybe a phone call that your computer has a virus? That may well be a tech support scam. But how do you know? And what do you do?

Scammers love to sound legit by pretending to be from a real company – say Microsoft or Apple. They'll make your computer "problem" sound urgent, trying to get you to act before you have time to think. And they'll ask you for access to your computer, your bank or credit card number, or for money. But that's not how real tech support works.

So, before you click the link in the pop up or call that number, stop. Talk to someone you trust. Read about tech supports scams. And remember:

- Never share your bank account, credit card, or Social Security number with anyone who contacts you.
- Somebody who tells you to pay with a gift card, money transfer, or Bitcoin is a scammer. Always.

source: consumer.ftc.gov

Regarding Masks at our Ames Branch

The City of Ames has passed a **mask mandate** as of 9/4/2020.

Per the mandate, masks covering the mouth and nose are required inside wherever the public is invited.

We are happy to assist you through our drive-up window if you would prefer.

More information regarding the mandate can be found on the City of Ames website.

Mark Your Calendars Important Dates to Remember

- **November 11**
Closed Veterans Day
- **November 26**
Closed Thanksgiving Day
- **December 24**
Closed Early Christmas Eve
- **December 25**
Closed Christmas Day
- **December 31**
Closed Early New Years Eve
- **January 1**
Closed New Years Day